

Commission's Secretary

Office of the Secretary  
Federal Communications Commission  
451 12th Street, SW  
Washington D.C. 20554

MAY 02 2003

4/29/03

Ref. CG Docket No 02-278 Rules and Regulations Implementing the  
Telephone Consumer Protection Act of 1991

Teleperformance USA - Salt Lake City, UT

- QA -

I like this job, its fairly easy and once I  
got used to this job, it got pretty fun.  
I never said I hate going to work, I  
actually look forward to it.

Listening to phone calls to see if it  
was said correctly actually has its  
good sides.

I can help people by having them  
correct what they did wrong and  
do better. This job is very important  
towards other people that are  
speaking over the phone and it  
helps me to be a better listener.

This job also helps me with my  
financial needs and that is truly  
my motivation.

Teleperformance USA is a company  
that I have no problems with and  
I support them all the way.

- Sovanna Teave

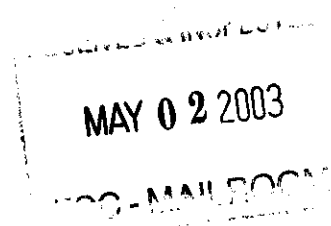
*Sovanna Teave*

2522 S. Lakecrest Dr. #4

West Valley City, UT 84119

04.28.03

Commission's Secretary  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW  
Washington D.C. 20554



Ref: CG Docket No. 02-278

Rules and Regulations Implementing the Telephone Consumer  
Protection Act of 1991

- Salt Lake City, Teleperformance Call Center #1 - QA Dept.
- TSR
- I think this is a pretty decent job
- The products are usually pretty useful
- Well this job is important to me because I pay my rent and school with it.
- Well If I lose this job, I will probably go back to my parents and borrow money from them
- I oppose to the National DNC list and restrictions on Predictive Dialers and support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules

MUHAMMED HASANOVIC

M. Hasanovic

Teleperformance USA  
210 N. 2100 W.  
S.L.C. UT 84116

Commissions Secretary  
Office of the Secretary  
Federal Communications Commission  
445 12th St SW  
Washington, D.C. 20554  
TO WHOM IT MAY CONCERN:

Ref: CG Docket No. 02-278  
Rules and Regulations  
Implementing the Telephone  
Consumer Protection Act of 1991

4-29-03

My NAME is Aaron Case. I am Em-  
ployed at Teleperformance USA, and I  
have a Quality Assurance position in  
Salt Lake City Utah

What I would like to place an  
emphasis on is the importance of keeping  
my job! The only way I can pay my  
bills, is if I am working. I am currently  
putting myself through college, and very  
much depend and rely on my job!

I do oppose the National DNC  
List and the restrictions on Predictive  
Dialers. I also support Teleperformance USA's  
and the American Telemarketing Association's  
proposed modifications to the FTC rules.

Just to review - without my job  
I would not be able to pay for my  
house my car my education etc. etc. -  
I in no way shape or form condone,  
encourage, promote, endorse, or support the Natl.  
DNC List or the restrictions on predictive  
dialers! And here again, I do very much  
support Teleperformance USA's & the American  
Telemarketing Association's proposed modifications  
to the FTC rules!



April 28, 2003

MAY 02 2003

Commission's Secretary  
Office of the Secretary  
Federal Communications Commission  
445 12TH Street, SW  
Washington D.C. 20554

Ref: CG Docket No. 02-278

Rules and Regulations Implementing the  
Telephone Consumer Protection Act of 1991.

My name is Mina Siyano and I work in Salt Lake City, Utah at Teleperformance USA in the Quality Assurance Department. I am a Quality Assurance Callback Representative. My job is very important to me. It lets me survive day by day. I love communicating with people, and I think this department is very important. We pretty much perfect things in the Quality Assurance Department. After all Quality does mean something close to perfection. I have 2 kids to support and I am a single mother. My kids are 5 and 3 and I love my job very much. If I lose my job how would I be able to support my kids like feed them, put a roof over their heads and make sure that they have clothes everyday, let alone feed myself. Last and most of all I hope that the FTC doesn't put the DNC list, through. It would affect everyone's lives. who works in the telemarketing industry.

Comissions Secretary  
Office of the Secretary  
Federal Communications Commission  
445 12th Street, SW  
Washington D.C. 20554

Teleperformance USA  
26 CG Docket No 02-278  
Rules and Regulations Implementing  
the Telephone Consumer  
Protection Act of 1991

To whom it may Concern.

MAY 02 2003

My name is Melanie Orr I work for Teleperformance USA. I work out of the Salt Lake City Ut. Center. I have been with the Corporate Quality Assurance Department for about 6 yrs. now. I was working as Quality Assurance Receptionist but because of the National DNC my job has been affected. With the company trying to cut back on cost I have been shuffled all over the place I enjoy my job very much and I have always liked the company I work for as well as the employees. Now I am an independant single mother and to put me out of work would cause me to have to turn elsewhere for help welfare, food stamps, Daycare cost. Basically I would need to ask taxpayers to help me take care of my son as well as myself I do oppose the National DNC list

Sincerely

Melanie Orr  
Sales verifier

Teleperformance USA  
210N 2200 W  
Salt Lake City, UT 84116



**Teleperformance USA**

MAY 02 2003

April 29, 2003

Commission's Secretary  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW  
Washington D.C. 20554

Reference: CG Docket No. 02-278

Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991

To whom it may concern:

I work at Teleperformance USA in Salt Lake City, UT, in the corporate facility, in the Quality Assurance Department. I am the Sales Verification Manager. I have been working here for over 8 years, and I like my job very much. I like improving the quality of my staff and working with a team to achieve optimum quality. Quality is something I love and am very good at. I know that what our company offers to customers are good quality products, that can benefit customers, and provide a service for them.

This job is very important to me, I am a single mother with a son. I need this job to support my small family. I have been experienced in this field of work and would like to continue to grow with it as a career. If I were to loose my job, I am sure I would have to find somewhere to live, since I would then loose a roof over mine and my son's head.

I do oppose the National DNC list and the restrictions on the Predictive Dialers and I do support Teleperformance USA's and American Telemarketing Association's proposed modifications to the FTC rules.

Sincerely,

Courteney A. Stone  
Quality Assurance Sales Verification Manager



**Teleperformance USA**

Teleperformance U S A  
210 n 2200 w S.L.C UT  
84116

MAY 02 2003

100-MAIL ROOM

April 30, 2003

Commission's Secretary  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW  
Washington D.C. 20554

Ref: CG Docket No. 02-278  
Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991

To whom it may concern

I currently work at Teleperformance USA in Salt Lake City, Utah, in the corporate facility, in the Quality Assurance Department and have been employed here for 5 and a half years. I've grown with the company and have learned a lot from my job and also from my co-worker's and management. I am happy working here and hope to continue working in a fast growing company. My job has been very secure and hopefully it will continue to be that way.

I oppose the National DNC list and the restrictions the Predictive Dialers and I do support Teleperformance USA's and American Telemarketing Association's proposed modifications to the FTC rules.

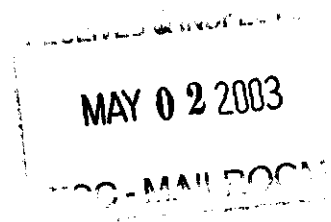
Sincerely,

Alicia Leon  
Quality Assurance Spotcheck Supervisor

To whom it may concern:

4/28/03

Commission's Secretary  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW  
Washington D.C. 20554



Ref: CG Docket No. 02-278

Rules & Regulations Implementing the telephone Consumer Protection Act of 1991

I currently work in SLU, UT at the Teleperformance Call Center located in Salt Lake City. I am currently employed in the QA department. I hold the position of verifier in the QA department. I feel good about my job and enjoy those with whom I work. I believe that the products & services marketed/sold by teleperformance are of benefit to the consumer. The end consumers with whom we work are generally appreciative of the services that we provide them. My job is of course important to me as it ~~enables~~ enables me to pay my bills and I would ~~be~~ be adversely affected by losing my job. I oppose the National DNC list and restrictions on predictive dialers and I support TeleperformanceUSA's and the American Telemarketing Association's proposed modifications to the FTC rules.

Thankyou for your full consideration on this topic.

Travis Langston

P.O. Box 544  
SLU, UT 84101



4/29/03

Commission's Secretary  
Office of the Secretary  
FCC

445 12<sup>th</sup> St SW

Washington D.C. 20554

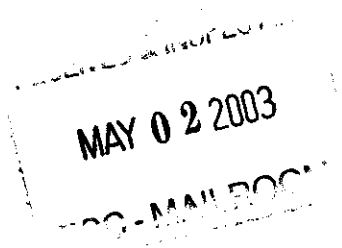
Re: ~~CC~~ CC Docket No 02-278

Rule and Regulations Implementing the  
Telephone Consumer Protection Act of 1991

SLC, UT TeleperformanceUSA, QA Dep.  
Verifier

I feel the company for which I am now  
employed not only provides valuable services and  
products but jobs for the American public.  
The actions proposed by this act would eliminate  
millions of jobs, thus causing the loss of home,  
vehicle and food for those employed and their  
families. I ask that you reconsider this  
course of action and look for a more feasible  
solution.

Daniel Plaskett  
51185 Pieper Blvd  
Kearns, UT 84118



APRIL 29, 2003

MAY 02 2003

20-MAY-2003

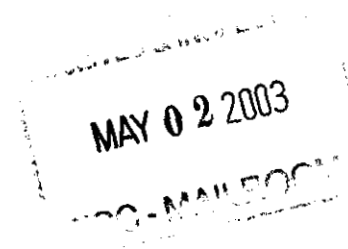
COMMISSION'S SECRETARY  
OFFICE OF THE SECRETARY  
FEDERAL COMMUNICATIONS COMMISSION  
445 12TH STREET, SW  
WASHINGTON D.C. 20554

REF: CE Docket NO. 02-278

RULES & REGULATIONS IMPLEMENTING THE  
TELEPHONE CONSUMER PROTECTION OF 1991.

- SALT LAKE CITY, UTAH - QA.
  - QA REPRESENTATIVE
  - I LIKE IT, AT TIMES IT MAY BE SLOWER THAN OTHERS. BUT OVERALL ITS NOT TOO BAD.
  - HAVING A JOB TO ME IS IMPORTANT. WITHOUT A JOB ITS HARD FOR ME TO EVEN HAVE SELF-RESPECT. I FEEL A RESPONSIBLE PERSON WILL HAVE A GOOD JOB.
  - I DONT KNOW WHAT I WOULD DO SHOULD I LOSE MY JOB. IT WOULD MAKE EVERYTHING MORE DIFFICULT BECAUSE I NEED TO HAVE AN INCOME.
  - I OPPOSE THE NATIONAL DNC LIST AND RESTRICTIONS ON PREDICTIVE DIALERS AND I SUPPORT TELEPERFORMANCE USA'S ASSOCIATION'S PROPOSED NOTIFICATIONS TO THE FTC RULES.
- THAKSEN READER  
S/LOESS, 2011/01/11 - 11:40:11 AM CUII18.

Commission's Secretary 4/29/03  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW  
Washington D.C. 20554



REF: CG DOCKET NO. 02-278  
Rules and Regulations implementing the telephone Consumer  
Protection Act of 1991

Salt Lake City, UT. Teleperformance USA-QA.

QUALITY Assurance

I Like my Job

I REALLY DONT KNOW TO MUCH ABOUT THE PRODUCTS & SERVICES  
OR THE PEOPLE WHO RECEIVE THEM.

I FEEL My Job is very important to me and my family &  
community w/out my job their wouldn't be any well being  
there would just be being.

Should I Lose my Job it would impact my family,  
State and Community, BECAUSE I'D HAVE TO DO WHATEVER  
IT TAKES TO MAKE IT even if I have to Break the laws  
of my state until I find another Job.

I oppose the National DNC list and restrictions on  
Predictive Dialers and I support teleperformance USA's  
proposed modifications to the FTC rules.

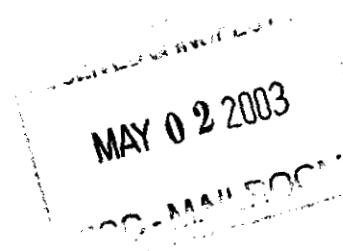
JOHNNIE GARDNER

274 E. 2100S.

S.L.C., UT. 84115

28 April 2003

Commission's Secretary  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW  
Washington, D.C. 20554



Ref: CC Docket NO. 02-278

Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991

- Salt Lake City, UT - Teleperformance USA, Quality Assurance
- Quality Assurance, Verifier
- I feel that I work in a professional atmosphere. Also, my co-workers and supervisors provide a comfortable and pleasant environment.
- I believe that the products and services being sold are of good quality. I also feel that the information that is shared by the customers are secure within this company.
- This job is important to me because it provides me the money that I need to support my education. The products being sold benefit the customers and save them money. My job as a verifier assures that the information given is correct and that the customer has not been misled in any way.
- If I were to lose my job I wouldn't have a sufficient amount of funds to provide for my necessities. Being that I am a college student these necessities include: tuition, school fees, books, transportation, cost of living, and miscellaneous items. Also, the job economy is at a low and it is difficult to find a job, let alone, one that works with my college schedule.
- I am opposed to the National DNC list and the restrictions on Predictive Dialers. I support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules for the reasons I have stated above.

Thank you for your full consideration on this topic.

Julia S. Lealaitalea  
~~Julia S. Lealaitalea~~

28 April 2003

6355 W. 4180 S.  
W.V.C, UT 84128

April 28, 2003

Commission's Secretary  
Office of the Secretary  
Federal Communications Commission  
445 12th Street, SW  
Washington DC, 20554

Ref: CG Docket No. 02-278

Rules and Regulations Implementing the Telephone  
Consumers Protection Act of 1991.

• Salt Lake City UT, Teleperformance USA

• Quality Assurance.

• I really enjoy my job.

• The products that are sold here I wouldn't  
know about, I've never tried them.

• The job is very important to me being a  
single mother and raising a kid.

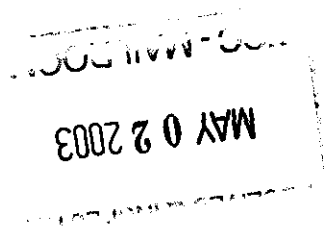
• I oppose the National DNC list and restrictions on  
predictive dialers and I support Teleperformance USA's  
and the American Telemarketing Associations proposed  
modification to the FTC rules.

33445. 4000 W

Apt 14

West Valley UT 84120

Sherry L. Stinson



Commissions Secretary  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW  
Washington, DC. 20554

4/29/03

MAY 02 2003

100-MAIL ROOM

Ref: CG Docket No. 02-278  
Rules & regulations implementing the telephone consumer  
protection Act of 1991.

I work in Salt Lake City, Utah, at Teleperformance USA. I am a Quality Assurance Representative (QA). I like what I do for a living, the products we sell are good & save people a lot of money. Telemarketers are people who do their job to support themselves & their families, just like every one else.

My job is very important, with out it i wouldn't be able to have money, medical, dental, life insurance on me or my family, the things we need to survive. If it wasn't for Teleperformance & other telemarketing places the Unemployment Rate would probably Triple. There are no other jobs out there. A lot of people wouldn't have a place to live or can't pay their bills or feed & clothe their families.

I fully support Teleperformance & The Telemarketing Associations & propose of the modifications to the FTC rules.

Thank You for your full consideration on this  
Topic

Sincerely,  
Becky Magaña  
Becky Magaña

3707 S. Olivenhain Ct.  
Magna, UT. 84044

4-28-03

MAY 02 2003  
100-MAIL ROOM

Commission's Secretary  
Office of the Secretary  
Federal Communications Commission  
445 12th ST, SW  
Washington DC. 20554

CG Docket No 02-278

Rules and Regulations Implementing the Telephone  
Consumer Protection act of 1991

Salt Lake City UTAH + center 1 Quality Assurance  
QA rep

I think my job is great

People seem to want our products

I need my job cause of low income

If I lose it I'm broke

I oppose the National DNC list and Restrictions  
on Predictive dialers and I support T&E USA

Robert Perez

460 S Edgewood

Taylorville, UT 84119

April 28, 2003

Commission's Secretary  
Office of the Secretary  
Federal Communications Commission  
45 12th Street, SW  
Washington D.C. 20554

MAY 02 2003  
100-MAIL ROOM

Ref: CC Docket No. 02-276

Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991

Salt Lake City, Utah Teleperformance USA. Quality Assurance Representative.

As a Quality Assurance Representative I am responsible to make sure the products and services being sold by the sales agent aren't misleading in any way and that by the end of the sale the consumer is fully aware and satisfied with those services. The duties of this job require us to ensure the sales representatives comply w/ the guidelines they are given.

Being a full-time college student I'm appreciative of the opportunity to work in a great work environment where the job requirements aren't too demanding yet at the same time allows me the chance to better my work ethics and prepare myself for the "real world" after school. Although the products being sold may not always be of interest or value to me personally the wide variety of products being sold, I've found, benefit and meet the needs of different people in different ways.

My employment here at Teleperformance is of great importance to me. Although I don't plan on being here permanently I've recently learned the importance of job stability and commitment. Since the economy has gone down I've found it really hard to find employment let alone one that you actually enjoy and that can be flexible with your work hours so that you can accommodate school and study hours. The responsibilities of being on your own have made me see how rare it is to find employment ~~and~~ where the job ~~requirement~~ environment is low-stress and can keep a struggling college student financially afloat.

I strongly support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules and oppose the National DNC list and restrictions on Predictive Dialers.

I appreciate your full consideration on this matter.



GLORIA JAGATO

1315 E 11205 S  
SANDY, UT 84072



H-28-03

Commission's Secretary  
Office of the Secretary  
145 12<sup>th</sup> St. SW  
Washington, D.C. 20554

MAY 02 2003

REF: CG Docket No. 02-278

Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991.

Salt Lake City, Utah

Center 01 - Supervisor for QA

To whom it may concern:

I would like it known that I strongly oppose the National DNC, and the restrictions on Predictive Dialers. Without consideration, I feel you are going to arbitrarily put dozens, possible hundreds of Americans out of work. With the technology of the phone company, the problem of unwanted calls has diminished. I know that a lot of people see telemarketers as teenagers & retired people. Both of whom should not worry about such little income. But there are many people inbetween who have families to support. Others who rely on this job just to survive day to day. I fully support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules. I sincerely hope you will take another look at the whole picture, and not just a few snapshots that a few controlling people are trying to offer you.

Sincerely,

Paul J. Siegmund

P.O. Box 702638  
W. Valley City, Utah

84170

.....

Ruth Quintero  
2133 E. Stanwick Rd #21  
SLC, UT 84121

MAY 02 2003

April 29, 2003

Commissions Secretary  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW  
Washington D.C. 20554

Reference: CG Docket No. 02-278 Rules and regulations implementing the Telephone Consumer Protection Act of 1991


Dear Sir or Madam:

I work in SLC, Utah at Teleperformance USA in the Corporate Quality Assurance. I am the senior verification supervisor for the nightshift. I really like my job because it allows me to interact with young teenagers on a daily basis. It is very challenging every day and helps me be working hard to achieve the goal or task at hand. I think to keep this economy growing it is very important to have telemarketing to help accommodate the needs and services of others. I know that currently in this community it can be difficult to obtain a good paying job. Right now I know of thousands of employees that would be out of work if people were to lose jobs. If I lost my job I would lose my home, car and probably hurt my credit which now a days would be so important because I couldn't pay my bills on time. I honestly could probably survive a few months but those problems would slowly start happening.

I do oppose the National DNC list restrictions on Predictive dialers and do support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules

Thank you for your consideration on this topic.

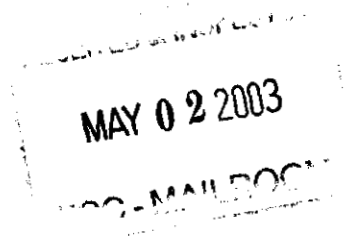
Sincerely,

  
Ruth Quintero  
Senior Verification Supervisor

.....

4-28-03

Commission's Secretary  
Office of the Secretary  
Federal Communications Commission  
445 12th Street, SW  
Washington D.C. 20554



REF: CG Docket No. 02-278

RULES AND REGULATIONS IMPLEMENTING THE TELEPHONE CONSUMER PROTECTION ACT OF 1991

- Salt Lake City, Utah / Teleperformance USA
- Quality Assurance Representative
- I like my job, it fits in with my qualifications and schedule
- The importance of my job is for family.
- My job is very important to my family and I because if I lose my job it will effect not only me, but then to a household of 10 with only two working including me
- I oppose the national DNC list and restrictions on predictive dialers and I do support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules

Thank you for your full consideration on this topic.

Harricina Gorman

3344 S 4000 W #14 84120  
WVC, UT

4/28/03

RECEIVED  
MAY 02 2003  
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Commission's Secretary  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street SW  
Washington D.C. 20554

CG Docket NO. 02-278  
Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991

- Salt Lake City GA.
  - QA
  - This is a good job that supports me and my family
  - I think the products we sell sound really well.
  - This job is really important to me and my family because it supports US financially.
  - I oppose the National DNC list and restrictions on Predictive Dialers and I do support Teleperformance USA's the American Telemarketing Association's proposed modifications to the FTC rules.
- Thank you for your full consideration on this topic.

Michelle Fernandez  
12181 alabaster ave.  
Riverton UT 84056

APRIL 28, 2003

COMMISSION'S SECRETARY  
OFFICE OF THE SECRETARY  
FEDERAL COMMUNICATIONS COMMISSION  
445 12TH STREET SW  
WASHINGTON D.C. 20554

MAILED  
MAY 02 2003  
FCC-MAY 5000

REF: LG DOCKET NO. 02-278  
RULES AND REGULATIONS IMPLEMENTING THE TELEPHONE  
CONSUMER PROTECTION ACT OF 1991

WORK AT TELEPERFORMANCE USA IN SLC, UT AS A  
QUALITY ASSURANCE VERIFIER. MY FEELINGS FOR  
THIS JOB IS THAT IT IS A REAL GOOD JOB AND THIS  
JOB HAS LOTS OF SUPPORTIVE BENEFITS. THE IMPORTANCE  
OF THIS JOB TO ME IS VERY HIGH I NEED THIS JOB  
TO HELP SUPPORT MY FAMILY & ALSO MYSELF WITH  
MY PERSONAL PAYMENTS.

THE IMPACT ON ME & MY FAMILY WOULD BE  
VERY BIG BECAUSE LOSING THIS JOB WOULD BE A VERY  
DRAMATIC AFFECT ON MY FAMILY BECAUSE THEY  
NEED AS MUCH SUPPORT POSSIBLE.

FOR MYSELF, I OPPOSE THE THE NATIONAL DO  
NOT CALL LIST & THE RESTRICTIONS ON PREDICTIVE  
DIALERS BECAUSE IF EVERYONE WAS PUT ON THE  
DNC LIST THEN TELEPERFORMANCE USA WOULD  
NO LONGER BE IN BUSINESS INCLUDING LOTS  
OF OTHER TELEMARKETING BUSINESSES. THERE WILL  
BE THOUSANDS MAYBE MILLIONS OF UNEMPLOYED  
INDIVIDUALS AROUND THE WORLD AND THAT WOULD BE  
A BIG ECONOMIC PROBLEM.

THANKS FOR FULL CONSIDERATION  
CHRIS PHAM  
1024 W. GLENMEADOW CIR

4/28/03

Commission's Secretary  
Office of The Secretary  
Federal Communications Commission  
445 12th Street, SW  
Washington D.C. 20554

MAY 02 2003

100-MAIL ROOM

Ref: CG Docket No. 02-278

Rules and Regulations Implementing The Telephone  
Consumer Protection Act of 1991.

I work for the  
Salt Lake City Utah Quality Assurance  
Teleperformance.

my job title is QA Verifier, and

I feel like my job here is a little  
tough on me, but I still like it because  
teleperformance pays good and is an easy  
job with very nice people working  
with me here. I really like this job.

The importance of my job is to show up on time  
and do my job everyday and try to make my goals  
everyday and my job really helps support me  
and my family. Thank YOU!

Anab Omer  
1648 S. Navajo St.  
S. L. C. Ut. 84104

Anab Omer

4/28/03

Commission's Secretary  
Office of the Secretary  
Federal Communications Commission  
45 12th Street, SW  
Washington D.C. 20554

MAY 02 2003

100-MAIL ROOM

Ref: CG Docket No. 02-278

Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991

Salt Lake, Utah

Quality Assurance

This job is such good job with good people, good environment which would help you in the long run.

The products that we sell to the people helps them save money, we give them ~~30~~ 30 days to take advantage of the product to see if they are satisfied.

We need to have people communicate with each other so there will be no misunderstanding.

I need this job for my college tuition.

I oppose the National DNC list and restrictions on Predictive Dialers and that support Teleperformance USA's and the American Telemarketing Association's request modification to the FCC rules.

Thank you for your full consideration on this topic.

Syakapi Vakele  
8184 W. 3500 S  
Magna UT 84044

4/28/03

Commission's Secretary  
Office of the Secretary

MAY 02 2003

100-MAIL ROOM

Federal Communications Commission  
445 12<sup>th</sup> Street, SW  
Washington DC. 20554

Ref: CG Docket No. 02-278

Rules and Regulations implementing the Telephone  
Consumer Protection Act of 1991

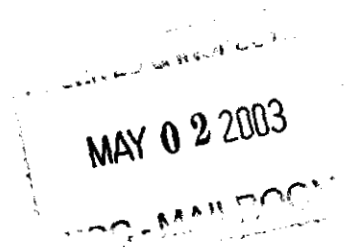
I am an employee of Teleperformance USA.  
I work as Quality Assurance and a few months ~~ago~~  
ago began working. I recently bought a new  
car and use this job as a source of income  
so I am able to stay on top of my  
responsibilities. My job is a great way to  
pass day time and also a great way to  
make money. This job is very important to  
me and without it I would struggle.

I would appreciate if you took in to consideration  
all of the people who rely on these kinds of  
jobs as a way to make it through life  
a little easier.

Jeffrey Seely  
3636 S. 2400 E  
SLC, UT 84109



APRIL 28<sup>TH</sup>, 2003



COMMISSION'S SECRETARY  
OFFICE OF THE SECRETARY  
FEDERAL COMMUNICATIONS COMMISSION  
445 12<sup>TH</sup> STREET, SW  
WASHINGTON D.C. 20554

REF: CG DOCKET NO. 02-278  
RULES & REGULATIONS IMPLEMENTING THE TELEPHONE  
CONSUMER PROTECTION ACT OF 1991

I AM A QA AT TELEPERFORMANCE LISA IN  
SALT LAKE CITY, UTAH. I HAVE JUST RECENTLY  
BEGAN WORKING HERE, & IT IS MORE COMFORTABLE  
THAN WHAT I SAW THE FIRST I CAME, I WAS  
A BIT INTIMIDATED AT FIRST, BUT THAT DIDN'T  
LAST LONG AT ALL. THE WORKING ENVIRONMENT  
HERE AT TELEPERFORMANCE LISA IS ONE OF THE  
BEST I HAVE EVER EXPERIENCED. I AM PROUD TO  
BE A PART OF IT. I AM ONLY 17 & THE AMOUNT  
I MAKE HAS BEEN VERY HELPFUL TO ME AS  
WELL AS MY FAMILY. TO LOSE THIS JOB  
WOULD MAKE A LOT OF THINGS HARDER FOR ME  
TELEPERFORMANCE LISA HAS BEEN A LIFE SAVER  
FOR ME, SO I STRONGLY SUPPORT THEM.

THANK YOU

PAUL LIPU

3830 S. 2400 E.  
SLC, UT 84109